# Supervision for People with Disabilities

**February 6, 2025** 



Presented by West Resendes and Brian Dimmick, ACLU Disability Rights Program; Allison Frankel, ACLU Criminal Law Reform Project

# Background: Supervision and Disability

### **Criminal Supervision Overview**

- **□**3.7 million people, or 1 in every 71 ☐Must follow 10-20 rules per day ☐ Rules are complex & conflicting ☐ Lasts for years, decades, or life □ Risk of incarceration for any violation
- RULES OF COMMUNITY SUPERVISION . You shall pay fees for the polygraph (tie detector) examination process as directed by your agent in accordance with Wiscensin Administrative Code 332.17(5) and 332.18 and shall comply with any required Wiscensin Department of Corrections procedures regarding payment of fees. You shall follow any specific rules that may be issued by an agent to achieve the goals and objectives of your supervision. The rules may be modified at any time, as appropriate. The specific rules imposed at this time are stated below. You shall place your initials at the end of each specific rule to show you have read the rule. You shall not use or passess any controlled substance, unless legally prescribed by a physician. If you have you shall inform You shall not have in your possession any drug persphernally, which includes but is not limited an scales, pipes, stringes, gen-You shall not knowingly be in the company of persona posteraing illogal substances or paraphermalia for use or sale of the same. 23. You shall not enter places where drugs are sold or used. You shall not loiter in any known drug area. You shall not have in your possession at any time more than \$100.90 in cash without agent's approval You shall be prepared to submit a urine sample at each contact with your agent or remain on the premises until you do so. You shell not tamper or falsify any strice sample. Referral to submit a urine sample will be considered a positive reset. You shall conduct all business transactions using your legal mane. You shall voluntarily disclose your probation parole status to any law enforcement agencies you may have contact with You shall report to any programming, including but not limited to: drug/alcohol, arger management, domestic violence, paranting, or any other treatment deemed necessary by your agent. You shall temply with the conditions of treatment programs and fally advise your agent of your progress and discharge. You shall not terminate any program without your agent's approval. 31. You shall seek and maintain full time employment, verified by a payroll check stub You shall report to your agent within 24 hours of release from any correctional facility. If released on a weekend or a holiday, you shall report the following Monday or the next business day. You shall have no contact with any victim(s) or co-defendant(s) of your current or past offense(s), without agent's approval. No symet includes but is not firnited to, in person, through mail, by phone, or through a 3rd Party.\_\_\_\_ 38. You shall maintain absolute sobriety. No alcohol use and/or possession. You may not enter any business or establishmen whose main source of income is the sale and/or distribution of alcohol. person, within your access, including but not limited to your residence or vehicle

### **Overrepresentation of Disability**

### **Higher rates of:**

- Mental health conditions
- Substance Use Disorder
- Intellectual/developmental disabilities
- Chronic illnesses
- Hearing and vision disabilities



# Barriers to Supervision for People with Disabilities

### **Barriers to Understanding Conditions**

- Effectively communicating about conditions given vision and hearing disabilities
- <u>Comprehending</u> conditions with cognitive disabilities
- Remembering and keeping track of conditions due to memory difficulties





### **Barriers to Effective Engagement**

- <u>Effectively communicating</u> during meetings for people who are deaf/hard of hearing
- <u>Trusting and engaging</u> with supervision authorities given mental health conditions
- Stigma against certain disabilityrelated behaviors (e.g., fidgeting, difficulty focusing, speaking loudly)





### **Barriers Getting to Required Appointments**

- Inaccessible meeting locations
- Transportation barriers
- Triggering due to site of prior trauma
- Difficulty leaving home given anxiety, depression, or paranoia
- Trouble remembering or planning for meetings given cognitive disabilities





### **Barriers to Engaging in Mandated Treatment**

- Navigating logistics to enroll in treatment
- Programs inappropriate to disabilityrelated needs
- Prohibitions on Medication-Assisted Treatment (MAT)
  - Violates ADA if the individual has Opioid Use Disorder





### **Additional Obstacles**

- Structural Barriers: Housing, job, healthcare access
- Unequal Treatment: Closer surveillance, more conditions, heightened chance of incarceration
- •Lack of Accommodations Systems: Few supervision agencies have systems to proactively assess/provide accommodations



### **Real-World Examples**

12. My CSO knows about my congestive heart failure. I also gave my CSO a list of all of my appointments at the VA hospital and asked that my supervision meetings account for them. She never offered to change my appointment dates, and she has never offered to meet me at my home rather than require me to come into her office. She has also never offered to let me call-in instead of report in-person.

45. The Commission knew that I was getting help from ULS for my mental health. The

Commission also knew that I was making lots of efforts, despite my mental health issues, to

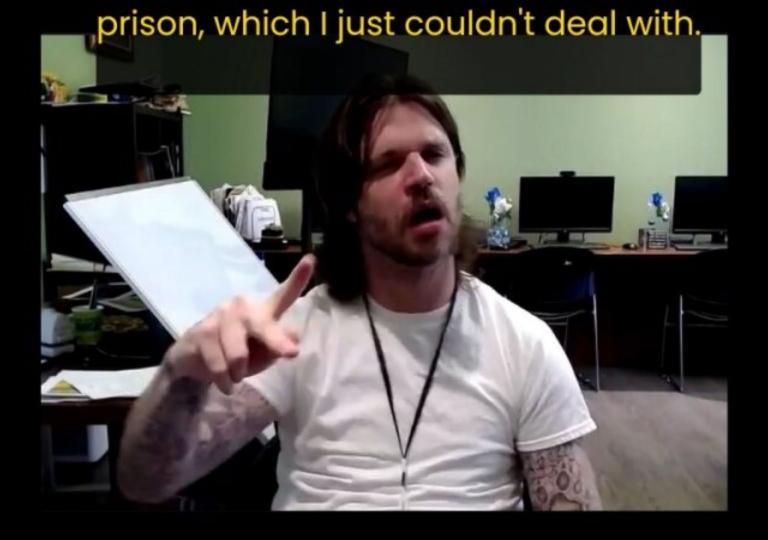
follow my supervision rules. It felt like none of that mattered to the Parole Commission.



### **Real-World Examples Cont'd**







# Disability Discrimination Legal Framework

### **Americans with Disabilities Act**

- Covers the activities of state and local government entities
  - •Includes court systems
  - •Also includes supervision agencies
- Federal supervision—not directly covered by the ADA



### **Americans with Disabilities Act**

"[N]o qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity."

42 U.S.C. § 12132



### What is a Disability?

- Physical or mental impairment that substantially limits one or more major life activities
- Broad coverage
  - Not a demanding standard
  - Not just physical/mobility disabilities
  - Includes mental health conditions and hidden disabilities



### **Substance Use Disorder**

- ■The ADA does not cover people engaged in the current illegal use of drugs
- But it does cover:
  - Those in recovery not currently using
  - Those dependent on alcohol
  - Those with a record of addiction and treatment



### **Discrimination Under the ADA**

### **Available Legal Theories**

- Unequal Treatment
- Lack of equal opportunity
- Integration mandate
- Failure to make reasonable modifications
- Failure to provide effective communication



### **Reasonable Accommodations**

 Reasonable Accommodations: Changes to the rules or how things are done that allow a person with a disability an equal opportunity to succeed

- May involve removing or altering otherwise-required conditions
- Inherently individualized
- Interactive process



### Reasonable Accommodations Cont'd

- Agencies must proactively assess accommodation needs
- But best practice to request needed accommodations
  - No "magic words"
  - Ask about system to request accommodations & ADA coordinator
- Sometimes need documentation



### **Reasonable Accommodations: Defenses**

### **Defenses:**

- Fundamental Alteration
- "DirectThreat"



### **Response:**

 Govt needs specific, individualized evidence of burden/threat



### Effective Communication – Auxiliary Aids & Services for Hearing Disabilities

- Qualified sign language interpreters
- Real-time captioning
- Assistive listening devices
- Captioned phones
- Video Relay Services





### Effective Communication – Auxiliary Aids & Services for Vision Disabilities

- Braille materials
- Large Print materials
- Audio recordings
- Screen readers
- Magnification software





### Effective Communication – Preferred Method of Communication (PMC)

- Way that the disabled person prefers to receive information and communicate with others, considering their individual needs and circumstances
- Primary Consideration
- Obligation to provide an alternative aid or service if not using PMC
- Increased likelihood of understanding with PMC



### **Effective Communication – Plain Language**

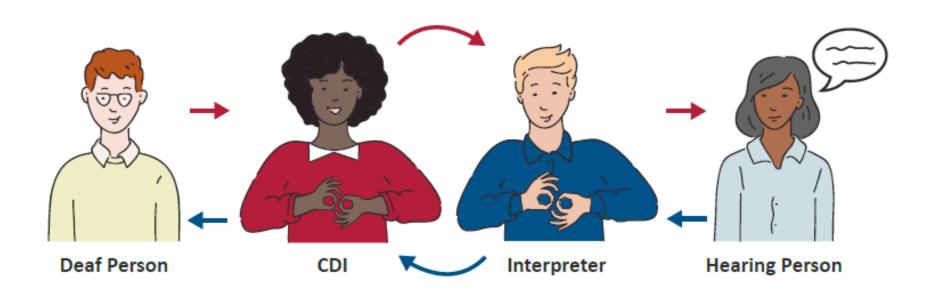
- Barrier to Understanding
- Clear, concise, well-organized
- Typically relies on:

| Reader-Centered Organization | Active, not passive, voice | Short sentences and paragraphs         |
|------------------------------|----------------------------|--|
| "You" and other pronouns     | Common, everyday words     | Simple design features (e.g., tables!) |



### **Effective Communication – A Real-World Application**

Deaf Interpreters





# Supervision Litigation: Cobb v. Georgia Department of Community Supervision

### **Lawsuit**

- Filed in Northern District of Georgia in 2019
- Alleged that Georgia Department of Community Supervision was:
  - Denying equal access to the benefits of supervision
  - Failing to provide effective communication



### Lawsuit

- District court certified a class and denied summary judgment
  - 2022 WL 22865202 (N.D. Ga. Oct. 13, 2022)



### The Settlement

- 1. Communication Assessment
- 2. Communication Plan
- 3. Appropriate use of auxiliary aids







# Supervision Litigation: Mathis v. United States Parole Commission

### Mathis v. USPC

- Systemic failure to accommodate people on parole/supervised release in Washington, D.C.
- Covers all types of disabilities
- Court rejected Motion to Dismiss & granted Preliminary Injunction requiring accommodations for named Plaintiffs
- Awaiting class-cert decision

Case 1:24-cv-01312-TNM Document 32 Filed 09/05/24 Page 1 of 2

### UNITED STATES DISTRICT COURS FOR THE DISTRICT OF COLUMBI

WILLIAM MATHIS and KENNEDY DAVIS, individually and on behalf of all

Plaintiffs.

Case No. 1:24-cv-01312 (TNM)

UNITED STATES PAROLE COMMISSION, et al.,

others similarly situated.

Defendants

### ORDER

Upon consideration of Plaintiffs' Motion for Preliminary Injunction (ECF No. 3),

Defendants' Motion to Dismiss (ECF No. 25), the pleadings, relevant law, related legal

memoranda and arguments of counsel in support and opposition, and the entire record of this

case, for the reasons set forth in the accompanying Memorandum Opinion, it is hereby

 $\label{eq:continuous} \textbf{ORDERED} \text{ that Plaintiffs' [3] Motion for Preliminary Injunction is GRANTED. It is}$ 

further

ORDERED that Defendants United States Parole Commission, Patricia Cushwa (in her official capacity as Acting Chairman of the Commission), Court Services and Offender Supervision Agency, and Richard Tischner (in his official capacity as Director of CSOSA) assess what reasonable accommodations named Plaintiffs William Mathis and Kennedy Davis require to have an equal opportunity to succeed on supervision based on their individual disability-related needs, and provide any and all such required accommodations. It is further



### Mathis v. USPC Key Takeaways

- Discrimination is "by reason of" disability if disability makes it harder to navigate supervision without needed accommodations
  - Even if other factors (e.g., housing instability) contribute to downstream harms such as revocation





### Mathis v. USPC Key Takeaways Cont'd

- Denial of equal treatment is itself an "injury"
  - Even if Plaintiffs ultimately complete supervision without any alleged violations
  - "The law requires no further downstream harms"





## Using Disability Law in Daily Practice

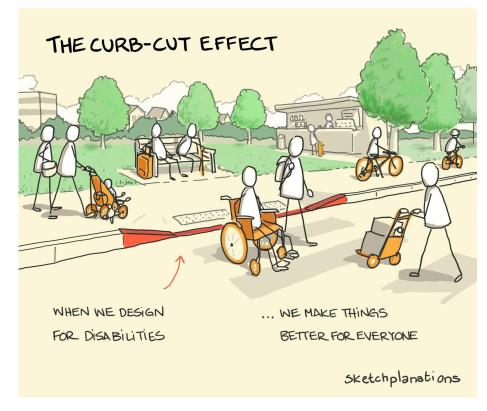
### **Identifying Reasonable Accommodations**

- Initiate the discussion with your client
- Don't make assumptions about disabilities
- Ask open-ended questions
  - Are there any communication methods that work best for you?
  - Do you have any difficulty with reading, writing, or understanding information?
  - Are there any parts of the supervision process that you think might be challenging?



### **Universal Design in your Practice**

- Provide flexible scheduling for appointments
- Provide materials in plain language
- Use teach-back technique rather than asking "do you understand?"
- Provide take-home notes





### **Seeking Accommodations**

### When to Raise

- When conditions are set
- During course of supervision
- During revocation

### **How to Raise**

- Court filings
- Informal advocacy with supervision authorities
- Demand letter

Caveat: case-specific strategic concerns



### **Potential Reasonable Accommodations**

- Moving meetings or making them virtual
- Rescheduling appointments
- Meeting reminders
- Plain language
- Consistent schedules and supervision officers
- Interpreters or other communication aids



### **Opportunities for Collaboration**

- Thought partnership on individual cases
- Resource sharing
- Investigate systemic violations





### **Questions and Answers**

### Resources

- Reducing Barriers Report: <a href="https://www.aclu.org/publications/reducing-barriers-a-guide-to-obtaining-reasonable-accommodations-for-people-with-disabilities-on-supervision">https://www.aclu.org/publications/reducing-barriers-a-guide-to-obtaining-reasonable-accommodations-for-people-with-disabilities-on-supervision</a>
- Cobb Settlement: <a href="https://www.aclu.org/documents/settlement-agreement-cobb-v-georgia-department-of-community-supervision">https://www.aclu.org/documents/settlement-agreement-cobb-v-georgia-department-of-community-supervision</a>
- Cobb ADA Policy: <a href="https://www.aclu.org/documents/americans-with-disabilities-act-policy-cobb-v-georgia-department-of-community-supervision">https://www.aclu.org/documents/americans-with-disabilities-act-policy-cobb-v-georgia-department-of-community-supervision</a>
- Mathis Preliminary Injunction: <a href="https://www.aclu.org/cases/mathis-v-united-states-parole-commission?document=Preliminary-Injunction-Opinion">https://www.aclu.org/cases/mathis-v-united-states-parole-commission?document=Preliminary-Injunction-Opinion</a>





For More Information

West Resendes, ACLU Disability Rights

Program: wresendes@aclu.org

**Brian Dimmick, ACLU Disability Rights** 

Program: bdimmick@aclu.org

Allison Frankel, ACLU Criminal Law Reform Project: <u>afrankel@aclu.org</u>

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